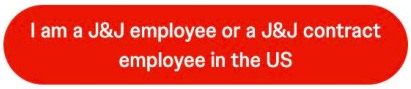
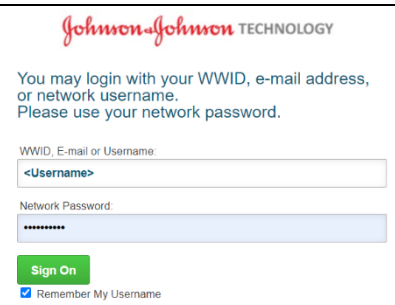
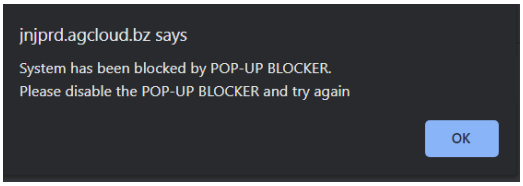
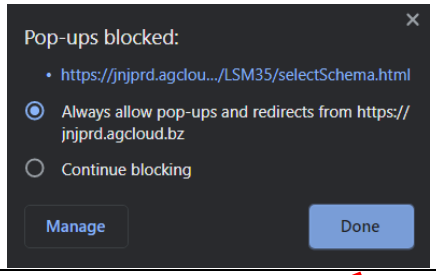
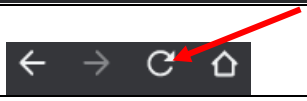
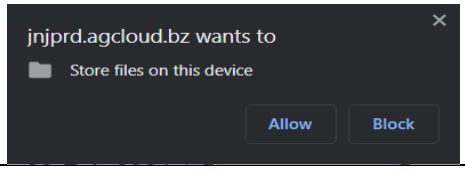
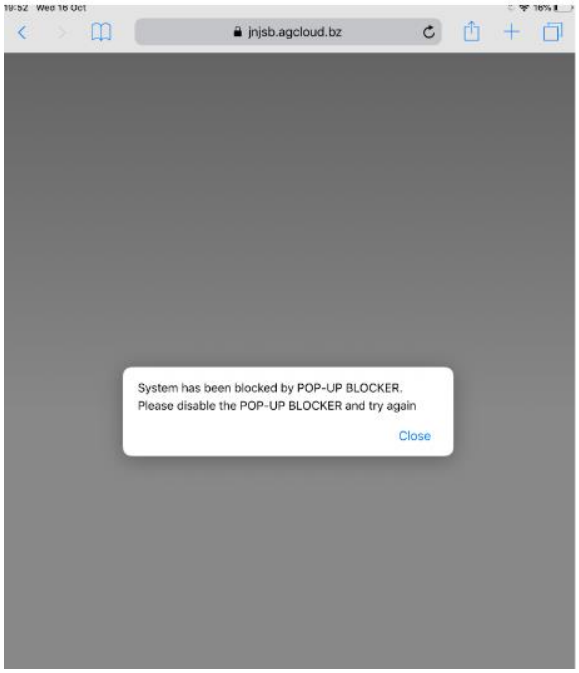
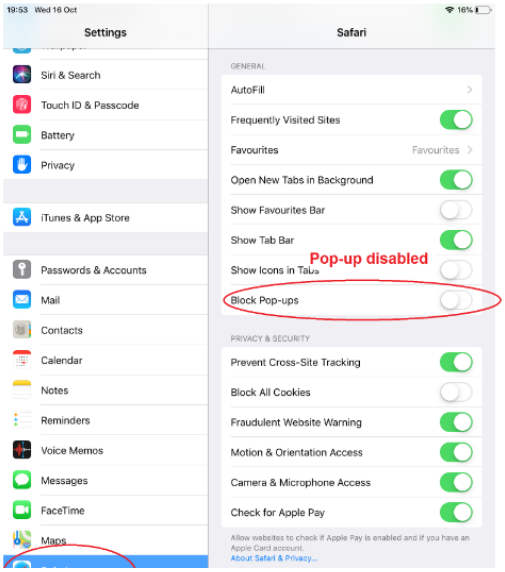
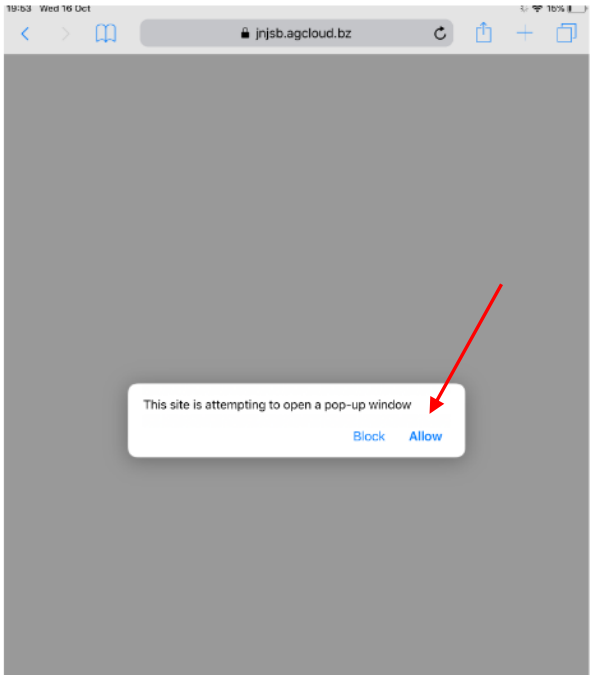
J&J Employee Complaint System Browser Settings

Please use **Chrome or Edge browsers** to access the complaint system (If using Safari via a mobile device, please see below).

1) Click the Employee link from https://www.jnjmedicalsafety.com/	
2) If not on VPN, login using your J&J credentials	
3) Click **Ok** on the pop-up message	
4) **Click the Pop-up** icon in the top right of your browser at the end if the address bar	
5) **Click** the radio button next to **"Always allow"** and click **Done**	
6) **Refresh** the page	
7) Once the page reloads, click **Allow** to Store files on the device	

iPad or iPhone Settings

If you are using an iPad and Safari to access the complaint system, please follow the instructions below to disable the pop-up blocker:

1) If the pop-up blocker is enabled, on application launch you will see the following screen.	
2) Do the following steps to disable the pop-up blocker of safari browser. • Open the **settings** on your device • Tap on **Safari** • Disable the option **Block Pop-ups** as shown in below screen.	

3) Re-launch EZ Reporter in safari browser. You will see the following window. Tap on **Allow** to launch the complaint system.